Delivering Better Lives

Letter from the Executive Trustee



April 2016

As we move into the new year we are all experiencing a new world with the integration of two great companies following the acquisition of **UTi** by **DSV**.

Integrations of this size will always be very time consuming and will always require complete focus. In this time, *Delivering Better Lives* will continue to do the important work we were created for, but will do so more in the background, than has been the case.

While you may not see us in your offices or receive as much communication as has been the case, this is simply to allow everyone to focus on the priority of successful integration — we will be Delivering Better Lives across the **DSV** world and will continue to be available to respond to any questions anyone may have regarding our work, or to undertake projects which you may become aware of.

Do not hesitate to contact myself, Kathy Blount or Juan Manuel Santos, if you have any questions or would like to discuss any aspect of our work.

Please remember that our role involves undertaking community projects in the fields of Health, Education and Community Infrastructure in any of the Countries in which we do business. Any suggestions on potential projects should be directed to us and we will work through the process of evaluating them.

Glenn Mills

Understanding the need—DBL has an impact

Roughly half of the people in this world live in poverty — defined today as living on US 1.25 a day or less. I, along with many others, would argue and could argue that the number of people living in poverty is much higher, simply because you cannot live on 1.25 a day, you cannot live on 2.00 or 3.00 a day you survive and that is not living.

Consider this situation and then remember that the global population today is approximately 7.4 Billion people, and today alone the global population grew by over 157,000 people. Think of the situation in a few years with population growth at these levels.

The world has significant problems and while *DBL* cannot fix these problems, we can make a difference in the lives of those people we come in contact with. We know that to date *DBL* has Delivered Better Lives to more than 2 million people - think about that. 2 million people with little money, three full time people and thousands of willing volunteers.

Now imagine a world where all companies accept a responsibility for a making change by giving back to the communities from which they make their profits, where all team members volunteer to change lives, and we as a global family make a decision to change the world — the world would then change — slowly, but it would change. People would not survive, they would *live*.

DBL is committed to creating better lives and we will continue to do our work with the ongoing support of all of our donors, volunteers and the silent army behind us.

New Projects in Q1

Vista Maria

Located in Dearborn Heights, Michigan, Vista Maria is run by the South Africa is a society often faced with the consequences of Sisters of the Good Shepherd to provide shelter, healthcare, foster vandalism and crime, and Willow Crescent School in Johannesburg care, and programs for young girls including those who may have is no exception. The school is in an appalling state as a result of experienced human trafficking.

The facility is located on a 50 acre campus, which is school buildings, bathrooms, roof and furnishings. comprised of residential complexes for housing, as well as a school, chapel, gymnasium, cafeteria and meeting room. This allows them to provide care for around 1000 girls a year.

The buildings themselves are around 75 years old and very institutionalised. DBL will undertake two projects at Vista Maria in order to improve the quality of life of the girls who reside there.

The first will involve, painting, furnishings and the provision of a television. The second project will involve works to install a new gazebo and ground works.

St. Vincent de Paul Literacy Workshops

St. Vincent de Paul Society in Madrid is dedicated to serving the people of Spain, and in the case of this project migrants in particular ensuring their integration into society. They facilitate this integration through twice weekly literacy classes aimed at providing migrants with basic Spanish language skills.

To ensure the Society can continue these lessons, DBL will provide learning materials, furnishings for the classrooms, and financial support to ensure all students can attend class.

Willow Crescent School

poor security, which has seen significant damage inflicted on the

DBL will fund the construction of a high security palisade fence to enable the school to begin a process of restoration without fear that their hard work will be undone by vandals.

Rossi House

Miriam Rossi established Rossi house in Buenos Aires, Argentina, after the passing of her 8 year old daughter who had been awaiting a heart transplant.

The Rossi family have used their own house for 5 years to provide accommodation, counselling, and support for patients awaiting transplants. The services they now provide to very ill members of the community have outgrown their small family home and the Rossi family have acquired a block of land from the local government.

DBL will fund the construction of a new 3 story home on this block of land to allow the Rossi family to continue the valuable work they contribute to patients away from their own homes awaiting life saving transplants.

More Completed Projects in Q1

Escola Primaria Amilcar Cabral



Located in Beira, Mozambique, Escola Primaria Amilcar Cabral was a school in a completely dilapidated and dangerous state. The school rooms had no floors, windows and doors were broken.

toilets did not work and there was limited equipment in the classrooms.

DBL undertook work to upgrade toilet blocks to ensure the students had sanitary functioning toilet, installed flooring to replace dirt floors, repair leaking roofs, replaced windows and doors and provide much needed equipment such as desks.



Transformations





More Completed Projects in Q1

Peru Agriculture Project



NGO, Kusimayo, and has now with the organisation.

The projects are some of the most successful we have seen

which aimed to engage and enable communities.

The agriculture project aimed to increase the output of produce and livestock to ensure the communities could live a subsistence The project closed with a celebration and lifestyle, thus allowing them to not only provide food for their families but also to sell food as a source of income. This is a particularly challenging feat in the harsh climate of the Andes.

DBL has formed a strong The project focused on providing the partnership with Peruvian families with greenhouses (for which they produced their own bricks), the installation completed our third project of water tanks, education of techniques for animal husbandry and improved soil guality.

> We are so proud of this project and the long term benefit to families from assisting them to gain a source of income against the odds.

> the photos show the joy on the faces of families who have benefitted from this project in sustainability.





Branco Weiss

and very specialized educational environment for youth at risk and or already under care. The school operates with classes of 10 and in addition to teaching standard curriculums, specialized counseling and medical care is provided.

Branco Weiss high school was established to provide a sheltered The team at UTi in Israel developed a 4 step engagement program with the school, which one of the steps involved was the establishment of a music therapy program.

> DBL engaged to support the establishment of this music therapy program and we were able to set up a music room at the school, as well as provide instruments and recording equipment.



Buhlamahlo Orphanage

The orphanage was established and is operated and owned by Regina Sekagbela, an elderly Sotu. Regina used her own funds to create the facility to provide services that she saw were in desperate need.





The orphanage is approved by the government and receives children referred from police and social workers, but has no regular funding sources and survives on ad hoc donations.

The facility is clean and clearly provides a loving caring home for

those who live there but the space available was inadequate and appropriate for half the number of children currently in residence.



The local UTi team have been supporting the facility with food and clothing and are going to clean up the property, develop the playground and paint the facility.

DBL supported the construction of a new kitchen and dining room, converted the existing kitchen area to a dormitory as well as expanding the existing the toilet and bathroom facilities.



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More Completed Projects in Q1

La Montana

La Montana in Santiago, Chile, is a home that provides refuge for at risk youths who can no longer reside within the family home.

This can be a result of many factors including: poverty, substance abuse, mental illness and in many cases the boys have experienced some form of abuse. The refuge main objective is to rehabilitate the family.

The facility needed some urgent work to remove life endangering

asbestos, upgrade bathroom facilities and construct a pathway.

DBL has now completed work on this project and the boys are enjoying the benefits of a healthier refuge with improved facilities.



Place of Hope



The facility is one of very few in the region and does not discrim-

and children who have been

inate based on age or ethnicity.

The facility did not have the funding to upgrade or undertake desperately needed works. *DBL* stepped into to assist them in upgrading plumbing, bathrooms, roofing, kitchen and outdoor recreation areas.

Place of Hope in Cape Town, The team at UTi in South Africa also got involved with the pro-South Africa, provides support ject, undertaking a makeover day as a team that saw them and protective services to women complete extensive painting work.

exposed to some form of abuse. Another example of teamwork providing a great outcome, with The facility is one of very few in just a little effort from the individual.



Escuela Tamarugal



Escuela Tamarugal in Santiago, Chile, is a school for special needs children who are not eligible for government special needs schools, but also who cannot function in the state school system. The children have a range of special needs including Down Syndrome, Autism, Cerebral Palsy and "acquired" disabilities.

All students come from poor facilities with little or no capacity to pay. The school is located in one of the local slum communities.

The facility was in need of extensive works to make it suitable for the special needs children, but was generally in sound condition.

While the facility needs extensive work to make it suitable for special needs, there were some works that would allow

the school access to increased government funding, essential to their sustainability. As a result *DBL* focused on these works, which included; kitchen ventilation, bathroom access and wheelchair access.



Sekolah Jemis Confucion School



Delivering Better Lives Sekolah Jemis is a primary school in Kuala Lumpur, Malaysia, where children of Chinese descent are educated.

The school has curriculum expectations set by the gov-

ernment, but received little of that government funding to support the achievement of this curriculum's standards.

A great expectation of the curriculum is that schools will provide high level computer education.

DBL managed and installed a computer education facility at the school to ensure the curriculum could be achieved and children could gain valuable computer skills.

Avant says "Thank You"

Avant in Spain recently presented UTi employee, Marta Sebastia, with a trophy to represent their gratitude to her for the work she undertook on behalf of DBL, to provide them much needed equipment to be used by their "paratrikids". While this gratitude is unnecessary, we appreciate the gesture.



UTi Israel celebrates Hanukkah

The team at UT in Israel once again celebrated Hanukkah with the children at Neve Galim. The team are an example of engaging with the community and giving a little time to those in need, especially as in this case to children who have no one else. The reward they have gained from the joy this giving brings is immeasurable. The team undertook a day of celebrations with many different activity stations including, preparing donations, karaoke, arts & crafts and many more. At the end of the day they were able to provide the children with a gift bag.



DBL is now on Instagram



Delivering Better Lives can bow be found on Instagram. Follow us at **DeliveringBetterLives** to keep up to date with our work.

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