

Miss Thao Huyhn wins UTi Community Service Award



At the UTi Global Freight Forwarding meeting held in Las Vegas recently **Miss Thao Huyhn-Airfreight Manager- Vietnam** was awarded the UTi Community Service Award in recognition of her incredible work for the people of Vietnam and her support of the work of **DBL**. Miss Thao has committed herself to the work of **DBL** for the past five years and spends most of her weekends and many of her evenings working on **DBL** projects and potential projects throughout Vietnam at significant personal cost.

Thao has been integral to the outcomes achieved on the following projects

- ◆ An Hoa Village School
- ◆ Dong Nai Province School
- ◆ Dong Thap Bridge
- ◆ Hau Giang Province School
- ◆ Long An Province School
- ◆ Long An Province School Bridge
- ◆ Soc Trang Province School Bridge
- ◆ Thien My B School
- ◆ Tra Vinh Bridge

And is involved with the following projects currently underway.

- ◆ Ho Chi Minh Free Clinic
- ◆ My Hiep Village Kindergarten & Elementary School
- ◆ My Thanh Nam Kindergarten & Elementary School

Miss Thao remains the most humble and self effacing person despite her incredible commitment to the Vietnamese people.

She has delivered better lives to many thousands of people and continues to do so. She is a shining light, whose example of commitment to others is a fantastic example of what one person can achieve.

Thao's award was accepted on her behalf on the evening by **Greg O'Shea-Managing Director-Vietnam, Cambodia and Thailand** and **Raymond Gillon-Country Manager- Vietnam**. Congratulations Miss Thao keep up the incredible work.



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DBL appoints new Program Managers

The continued growth of the **DBL** community engagement programs has led to a situation where the volume of work involved in managing so many projects across so many countries has made it impossible for one person, even with the support of the members of the **UTi** team to continue to manage all of the **DBL** activities.

This growth has led the **DBL** board to seek outside funding for the creation of two new Program Management positions one in the Americas and one in Europe. This outside funding is critical to enable our ongoing commitments to be met and to retain our principle of committing donated funds to projects and not administration.

It is a real pleasure for the Board of Trustees to announce that the appointees to these program management positions are :

Europe-Juan Manuel Santos – Juan Manuel is a long term **UTi** team member who will commence in his part time role with **DBL** on 1st May 2015. Juan Manuel will be responsible for Europe and the Middle East and will be based in Madrid.



Juan Manuel Santos



Kathy Blount

Americas-Kathy Blount – Kathy is currently based in Los Angeles. Kathy will commence her part time role with **DBL** when a replacement is appointed for her position within **UTi** and upon commencement with **DBL** be responsible for North and South America.

DBL is thrilled to have two such high quality people join our team and looks forward to Delivering more Better Lives with Juan Manuel and Kathy.

Donation Matching program extended through 2015

For some years now **UTi** has offered team members the opportunity to make regular contributions to **DBL** from their salary. During 2014 these donations were matched dollar for dollar by an outside agency making this a hugely successful program for **DBL** as one dollar donated automatically turned into two dollars.

This program resulted in contributions to **DBL** though salary deduction of USD 31,000 globally which was matched dollar for dollar providing **DBL** with a total contribution of USD 62,000 – a great effort and a very big thank you to all for the growth of this program .

We can now advise that this program will continue through 2015 with all donations to **DBL** through salary deduction being matched dollar for dollar.

This is a great win for **DBL** and the people we help in over 35 countries. So please remember when considering who you donate funds to that every dollar donated to **DBL** is actually two dollars that **DBL** receives.

UTi Management supports the Las Vegas community

Recently the **UTi Global Freight Forwarding Organization** held a management meeting in Las Vegas to plan for the future and agree on the targets for the coming year. This was a very active meeting and one where team members worked together for long hours to work towards achieving the business goals and establish a sound footing for the future. The meeting displayed a real difference that demonstrated the company that **UTi** has become – a company with a real heart and a passion to help others. On the Friday of the meeting all team members were divided into one of three teams who were then tasked with various community projects.



Team one was tasked with filling food packs to be provided to children who in the normal course of life receive no food in the family home over the weekend, even in Las Vegas there are many thousands of these children. The team packed over 2000 food packs to be distributed to needy children by their teachers. The team had a ball to the sounds of ACDC, working hard but with a common goal and a real purpose to help those in need. Everyone in this team spoke at length of the pleasure they got from helping others with their team mates by their sides.

Team two worked at a local Middle School, where most children receive free or subsidized meal programs and where there are many social challenges. The team saw impressive school buildings but it was the issues contained within the buildings that really opened eyes. This team had three major projects.

- ◆ Project one was to create a garden for the school to grow fruit, vegetables and herbs this was successfully completed with the children now taking over the upkeep of the garden and the produce being used in the school kitchens.
- ◆ Project two was to purchase and deliver all the equipment necessary for the school to establish before and after school sports programs.
- ◆ Project Three was to purchase equipment and food for an after school cooking program to be created.

All three programs were completed by very energetic teams, under real time pressure but in the normal **UTi** manner, they got the job done.

Team three worked on longer term strategies and the further growth of **DBL**. It was surprising to see so many people who knew so little about **DBL** and the **UTi** commitment to the community. The work completed by this team will enable us to address some of these issues. Some felt they were not having as much fun as the other teams but their work was absolutely key in our being able to grow the work of **DBL** and ensure everyone is both aware of it and is educated on how they can participate or contribute to the work.

This was a wonderful effort and a real demonstration of our commitment to the community.



Love has no barriers

DBL was delighted to hear of the wedding of two individuals who have benefitted from the work undertaken at the Critonata Centre in Guadalajara, Mexico. The Centre was the site of two projects, one to provide wheelchairs and the other to establish a music program.



The wedding of Carlos and Nayeli looked like a beautiful day where love was shown to defeat all boundaries for a couple who have faced many challenges in life. DBL wishes them a very joyous and long life shared with love for each other.



Opportunities for Refugees in Malaysia

Malaysia is a country that experiences a steady flow of refugees due to its close proximity to the Middle East, this combined with the strong migration of refugees from Myanmar places incredible pressure on the limited resources available for both adults and children in the area of education. Currently the education responsibilities are falling to volunteers under the leadership and guidance of the UNHCR and the local Malaysia Refugee Authority– MSRI/Sahabat.

The facilities that are available to these organizations are extremely limited and there is a significant lack of essential technology that can extend the learning opportunities of both the adults and children looking for a new life in Malaysia.

DBL committed to the establishment of a Computer Education Facility in an existing building that would allow for the education of children during the day and the provision of adult education and trainer education and support in the evenings. This project has recently been completed and is now operating as a high quality facility that will broaden the opportunities of refugees and allow them to aim towards a brighter future than that which they left behind when leaving their countries of origin.



UTi Extreme Makeover - Place of Hope

(an article from the team)

National Holiday 21st of March (Human Rights Day)

Weather forecast for the day was 70% chance of rain - some of the staff including myself had been up since 04h30am monitoring closely. A WhatsApp group was created to communicate efficiently the directions, weather conditions, etc. At 6am the phone calls and messages started streaming in with the question: is it going to clear up in our favour to paint.



The weather Gods were kind and the clouds disappeared by 8am with the forecast fine and hot for the rest of the day. We had our work cut out - 160 metres of vibracrete fence a tall ask; nevertheless we focused on the task at hand. Prior arrangements had been made as some of the staff brought their children and we had made provision to keep them entertained with jumping castles and face painting.



Our workforce consisted of 35 members comprising men, woman and children. It was a bit of a slow start, but once we gained momentum like the “Juggernaut” nothing could stand in our way of achieving our objective.



In our team we had a few senior campaigners who have that artistic touch, so we relied on their experience to see us through. As we continued in our groups and spent time with one another we built upon existing relationships in getting to know one another a touch better outside the day-to-day working environment ,which improved moral.

A few of our highlights to mention:

1. Painting machine was available which saved us time
2. Jennifer’s who manages “Place of Hope” giving us more insight on the establishment and sharing a heart-warming story
3. **Wilma Vermeulen-Compliance and Warehouse Manager**, giving a speech on behalf of **UTi Cape Town**
4. **Brian Brits-Branch Manager-Cape Town** challenging himself to paint 42 metres



The UTi Cape Town Freight Forwarding Team as a Corporate, embraced social responsibility and volunteered our time to uplift the spirits of the residents at Place of Hope. It’s a small part which we played in their journey, however we feel that small acts of kindness for a good cause don’t go unnoticed.

Thanks to all who were involved from the management team, coordinators and especially to those whom wanted to be part - I appreciated the phone call/s on the morning (there is always a next time)

“We are UTi”

This article was submitted by-

Marc Clarence-Controller-Import Freight Forwarding- & Charlene Dames- Controller- Administration Freight Forwarding- Cape Town- South Africa.



Egyptian Orphans Living Better Lives

The major improvement program approved by **DBL** at the El Orman Orphanage in Cairo is finally coming to a conclusion. Works were extensive and involved renovation of the buildings, upgrades to washrooms and general maintenance to make the facility more inviting, more comfortable and to give the children who live there a better life.

This project has been heavily supported by the **UTi** team in Cairo with local project manager **Shereen El-Sharkawy– Manager-Air Import– UTi Cairo, Egypt**, taking the lead under the guidance of **Ayman Abou Eleinin– Managing Director-Egypt** and **Amal Moustafa-Director of People Management-Egypt**. Recently the team visited the orphanage to celebrate Orphanage Day in Egypt which is held every year on the first Friday in April and were able to see first hand the changes made and the happiness the changes have brought in to the lives of the children.



These photographs show you what a welcoming environment the orphanage



Improving Education in Jordan

DBL has recently approved the upgrade of two school facilities in Amman, Jordan. These projects both aim to provide special young people with a better education and a better chance at a richer happier life. The photographs here were taken by the **UTi Country Manager-Iman Hashem** on recent visit to the Arwa School to kick off the project.

One of the really gratifying aspects of these projects in Jordan is the engagement of the young people for the school and other schools as they pitch in to help make the upgrade a real success – these are real community engagements where the outcomes exceed what could be gained simply through upgrading the building.

We look forward to the completion of these projects and the Delivery Of Better Lives to many more children



Walkathon Delivers real benefits to UTi, DBL and the many thousands of people in need.

The Annual Walkathon and Community Week for 2015 has been scheduled for 17th to 31st of May. This is a major event for both **UTi** and **DBL** and there are many benefits that arise from the event, with the most significant being the funds raised. In 2014 this was around USD 80,000 a huge amount that allows DBL to undertake 2 or 3 significant projects to Deliver Better Lives to many thousands of people. The cost to participants is relatively small but when these funds are totaled across the globe the value is huge and the impact quite incredible.



This event is also an opportunity to bring team mates, family, clients and vendors together for a common goal. Two great examples of the work performed every year are:

- in Spain, where a golf tournament is held with all stakeholders involved
- in Portland the incredible team work ,where many different events are held every day with all having great fun

Make sure you think broadly about how your teams can become involved and the fun and games that we can all share. If you require any further information please contact gills@go2uti.com.



SAVE THE DATE RUN WALK GATHER SUPPORT



DBL is on Facebook providing a new opportunity to track the people and organizations we support across the globe. Join our following by typing **Delivering Better Lives Foundation** within the Facebook search function and selecting **"Like."** option.



UTi Charitable Foundation

"Delivering Better Lives"

Everyone on this planet has a right to a roof over their head food in their stomach an education and basic healthcare

Help to make the world a better place

"Thank you to everyone who contributed to this edition of the Delivering Better Lives newsletter"

The opinions of the authors expressed herein do not state or reflect those of UTi.



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