

Delivering Better Lives



Letter from the Executive Trustee



September 2016

DBL Delivers Major Benefits to Disadvantaged Communities where DSV does business.

DBL has now been in existence for close to ten years. In that time the nature of our work has continued to expand as has our global footprint. *DBL* now effects projects to improve the lives of those in disadvantaged circumstances in some 45 countries.

The work that *DBL* carries out is only possible with the support of a large group of passionate supporters who lead Better Lives by Delivering Better Lives — while not everyone has the time, funds or capacity to engage directly with projects, our experience tells us that everyone in our world totally supports the work that deliver chances to people who before had been denied the opportunity.

We are very focused on measuring the impact of our work to ensure that we do Deliver Better Lives to people and that the work we do is as cost effective as it is possible to achieve.

To date *DBL* has Delivered Better Lives to close to **3,000,000 people** — this is an extraordinary achievement for a small organization. It is also extraordinary that this outcome is achieved for less than \$2.00 per person.

Everyone in the former **UTi** and now **DSV** should be extremely proud of the achievements that give so many people chances to lead a better life, a life with opportunities based on better Education and Health — these are things that most of us take for granted but which are still not available to many millions of people.

We hope to continue our work for many years because we see at firsthand the impact of relatively small investments.

Glenn Mills



Two of the children helped by the team at Just in Time, Johannesburg, South Africa

New Projects in Q3.

Mirame Foundation

Mirame Foundation operates in Santiago, Chile and was established to support the rehabilitation of and therapies for children with Autism. They reach out to families who due to socio economic circumstances cannot afford the treatments normally available. They are staffed by professionals who give their time voluntarily to work with these children on a rostered basis.

Currently they operate by moving equipment around to various public sites. They have now been provided with a small piece of land from which to operate permanently. DBL will work with Mirame to establish a permanent container based facility on the land that has been donate.

Escola Primaria de Nhamisenguere

Escola Primaria is a "government" school located some 50 kilometers from Beira. The school has 300 students and operates from one open building that is in extremely poor condition and has a roof that is collapsing. The school also currently has no bathroom facilities.

DBL will work to construct a new school facility as well as ablution blocks to better improve the education prospects of the students.

Just in Time

Just in Time (JIT) is an NGO established in Johannesburg to provide a home for abandoned babies. In Johannesburg alone there are over at least 3000 babies abandoned every year.

The JIT organization has been established to enable babies to be taken into home care in a large house provided free of charge by a generous benefactor. Children who cannot be accommodated in the home will be fostered but with their care and service managed by JIT.

DBL has committed to fund and manage the outfitting of the orphanage.



Completed Projects in Q3.

Nha Dai Junior School

Nha Dai Junior School in Nha Dai Village, Vietnam marks the 10th school project completed by DBL in Vietnam. Vietnam has been a particularly successful building ground for projects with the unwavering support of Thao Huynh.

Nha Dai Junior School was in a complete state of disrepair, the building was on the verge of collapse having been eaten by termites and the roof framing and tiling missing.

After working with construction companies and the local community, DBL proposed and has now completed work to

- Rebuild the 3 existing classrooms
- Build 3 new classrooms
- Build a toilet block.
- Level the grounds and make them suitable for play.

On the 21st of August a team from DSV attended the school for an opening ceremony to celebrate with the community. They donated books, stationery, candies and cookies and put a smile on the children's faces.

The children's educational future is now brighter as they can learn in an environment that better facilitates education.



Mirame Project

Santiago, Chile

By Juan Manuel Santos

On September, 2nd I had the opportunity to meet Jorge Anacona (Commercial Manager — DSV Chile) in Santiago, Chile. Jorge and the DSV Team in Santiago are engaged to support the “Mirame Project”.

Mirame Foundation (<http://www.corporacionmirame.cl/wp/>) operates in Santiago (Chile) and was established to support the rehabilitation of and therapies for children with Autism. They reach out to families who due to socio economic circumstances cannot afford the treatments normally available.

“Mirame” translated into English means “look at me”. Jonathan Solis (Founder) explained why he gave this name to the Foundation: “This is what I asked my son .. but he couldn’t)



Mirame is staffed by professionals who give their time voluntarily to work with these children on a rostered basis.



Currently they operate by moving equipment around to various public sites. They have now been provided with a small piece of land from which to operate permanently.

In the pictures we can see the land provided by the San Ramon municipality where they are going to start working to provide support to kids and their families. The **DBL** support will by provide shipping containers that will outfitted to allow people to live and work inside, along with others elements of infrastructure.

During the month of September members of the Foundation, families and volunteers are working on the land to clean up the area to prepare it to receive the infrastructure already built and ready to be delivered.



My Father's House

IA DBL Project Results from a Growing Relationship with My Father's House

by Kathy Blount, Program Manager - Americas

The UTi Portland Financial Shared Services Center (FSSC) was looking for a way to make an impact locally and decided to run a poll within their department towards the end of 2015. The goal of the poll was to select a local philanthropic effort to collaborate with, and My Father's House was ultimately selected by that poll.

My Father's House (MFH) is a homeless shelter located in Gresham, Oregon and is focused specifically on helping homeless families stay together throughout the shelter process. My Father's House has been independently operational since 2001, Cathe Wiese, the Executive Director of MFH's and her staff have demonstrated over the past 15 years that they are capable, willing, and motivated to provide much needed housing and services to marginalized local families, to provide high-caliber, longer-term assistance, keeping these families together while working to resolve the underlying issues that led to their homelessness. MFH's has a 4-month program that can house up to 28 families, and a 12-month program that can house up to 12 families.



My Father's House, Gresham, Oregon — "Stepping Stone" program apartments

Since the time the Portland FSSC selected My Father's House in 2015 the FSSC team had worked with them on one-time and ongoing events, fundraisers, and donation drives.

Sept 2015: Cathe Wiese and a past resident attended a monthly finance meeting to speak about the organization and its impact.

- Oct 2015: At the corporate level, the FSSC group sponsored three tables at MFH's annual fundraiser, *Unmasking the Face of Homelessness*, attended by 15 Portland employees and their spouses or friends.



"Unmasking the Face of Homelessness" — October 2015 fundraiser at Oregon Zoo

- Nov-Dec 2015: At the individual level, the Portland team sponsored six families for a holiday Adopt-a-Family program. Over 40 Portland employees participated.
- August 6th: Several Portland employees attended and volunteered at an off-site summer BBQ in Gresham, OR for MFH's residents and staff.



- Ongoing: Accepting donations at monthly finance meetings. Recently they have found that donations increase if they ask for themed items such as, back to school and fun in the sun.

In April of 2016 with the collaboration of Portland employees; Seth Hinckley, Anita Havemann, Denise Burkinshaw, Shawn Leal and Cathe Weise, Executive Director of MFH, a DBL project was identified and presented to the DBL Board of Directors. The scope of the project was to construct 3 secure and soundproof multipurpose conference/meeting/therapy rooms for resident counseling, one-on-one education, and case-management. These will provide a safe and secure environment for counseling, casework, and therapy, ensuring confidentiality when needed, and giving residents and staff a safe space to speak with each other. The newly constructed offices also freed up previously shared space for a resident computer lab allowing more time for residences to search for jobs, take on line classes and conduct future home searches upon completion of their MFH's program.



"Wow!! The office's are so beautiful. Everything from the craftsmanship to the wall color. It is more than what I hoped it would be when completed. The finished project is lovely and I couldn't be more happy. I'm very proud to show it off. The furniture is all moved in and the case managers are thrilled with their new space. We finally are not doubled up and fighting for office space. In addition, the computer lab looks wonderful. Thank you so much for your help, it is functional and professional looking."

~ Cathe Wiese — Executive Director My Father's House — August 23, 2016

In the most literal sense, this Delivering Better Lives project is about building walls. But in a metaphorical sense the Portland team sees it as building community, extending hands to those needing help, and to those around us to join us in our efforts.

Engaging DSV

DBL works to engage DSV/UTi offices around the world by undertaking presentations to teams to explain the work we have done, currently do and are planning to do in the future. It also gives team members an opportunity to ask how they can get involved in Delivering a Better Life.

DBL Program Manager— Americas— Kathy Blount held one such session at the Contract & Logistics Facility in Lugoff, South Carolina. The team are pictured below with Kathy.



Kathy also held a similar presentation at the UTi Contract & Logistic & Distribution Centre in New Johnsonville, Tennessee. The team graciously donated to the work of DBL and to recognise their efforts a draw was held to give to worthy donors a Amazon Gift Card. The lucky team members were James & Travis (pictured below).



Thanks you to all UTi & DSV offices around the world, who continue to support us and allow us to deliver better lives.

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